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**Interactive Intelligence and Straitshot Pair Business
Communications Software with Managed SIP Network
Services**

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Interactive Intelligence Inc. (Nasdaq: ININ) and Straitshot Communications have signed an agreement that enables organizations to reduce costs and simplify infrastructure by purchasing a combined business communications software and managed SIP network services solution.

The combined solution uses Straitshot's private, fully managed (non-shared) SIP network to run standards-based contact center automation and enterprise IP telephony software applications from Interactive Intelligence.

"By pairing our business communications applications with Straitshot's SIP network services, organizations no longer have to invest in an on-site SIP gateway, or worry about managing issues such as security and quality of service," said Minda Marshall, vice president of partner channels for Interactive Intelligence. "Together, this means organizations get a secure and affordable solution, as well as a proven one as a result of our rigorous, hands-on testing."

"A very important benefit to our partnership with Interactive Intelligence is that organizations no longer have to piece together an applications solution from one vendor, then network services from another, and hope it all works in the end," said Jeff Hautala, co-founder and vice president of business development for Straitshot Communications. "This agreement provides a single, customized solution that takes the cost and complexity out of running data and voice applications on a single network a particular benefit to small and mid-sized enterprises that don't have the same budget or resources as their larger competitors."

Under the terms of the agreement, the solution can be customized to combine the Straitshot network services with the Interactive Intelligence Customer Interaction Center® (CIC) software for contact center automation, its Vonexus Enterprise Interaction Center® (EIC) system for enterprise IP telephony, or its Communité® product for enterprise

messaging.

The combined solution is currently available throughout the U.S. via select members of Interactive Intelligence's channel of approximately 250 value-added resellers, as well as through Straitshot's direct sales force.

About Straitshot Communications

Straitshot Communications is redefining the Wide Area Networking market by delivering an effortless and economical replacement for frame relay and Internet VPNs. The company delivers connectivity to securely share mission critical applications between multiple locations and with remote users without touching the Internet. Industry leaders such as Bag N' Baggage, Pet's Choice, and RW Beck rely on Straitshot, because they can be assured that the service will meet their needs today and into the future. Straitshot is headquartered in Bellevue, Washington, and can be reached at +1 425-223-4100; on the Net: <http://www.straitshot.com>.

About Interactive Intelligence

Interactive Intelligence Inc. (Nasdaq: ININ) is a global provider of business communications software and services for contact center automation and enterprise IP telephony. The company was founded in 1994 and has more than 2,500 customers worldwide. Recent awards include the 2006 Network World 200, CRM Magazine's 2006 Rising Star Excellence Award, Network Computing Magazine's 2006 Well-Connected Award, and Software Magazine's 2006 Top 500 Global Software and Services Companies. Interactive Intelligence employs approximately 500 people and is headquartered in Indianapolis, Indiana. The company has five global corporate offices, with additional sales offices throughout North America, Europe and Asia Pacific. Interactive Intelligence can be reached at +1 317.872.3000 or info@inin.com; on the Net: <http://www.inin.com>.

This release contains certain forward-looking statements that involve a number of risks and uncertainties. Factors that could cause actual results to differ materially are described in the company's SEC filings.

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